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Date of Deposit: September 23, 2003

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner of Patents and Trademarks, Mail Stop Missing Parts, P.O. Box 1450, Alexandria, VA 22313-1450

Rhonda Dunn

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Rawat, et al.	Examiner: Salad, Abdullahi Elmi
Serial No. 09/687,991	Art Unit: 2157
Filed: October 13, 2000	September 23, 2003
For: Method and System of Automating Internet) Interactions	RECEIVED
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TRANSMITTAL FORM

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Technology Center 2100

Commissioner of Patents Mail Stop Non Fee Amendment P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed June 24, 2003, enclosed herewith are the following:

- Amendment (14 pages);
- Information Disclosure Statement, 1449 form, and cited references; and
- Return Postcard

Applicant believes that there is no fee due with this submission. However, the Commissioner is authorized to charge any additional fees that may be due and credit any overpayments to Deposit Account No. 07-1445 (Order No. OBON0003). A copy of this sheet is enclosed for accounting purposes.

Respectfully submitted,

Michael A. Glenn Reg. No. 30,176

Customer No. 22862